

**MaxorPlus will change its name to VytlOne on 1/1/2026**

Redeemer Health Systems  
Corporate Human Resources  
521 Moredon Road  
Huntingdon Valley, PA 19006

1000000000001



C/O JANE Q MEMBER  
123 MAILTO STREET  
APT 999  
MAILTO CITY FL 12345-1234



## Prescription Benefit Program

Dear Member,

Enclosed you will find your **Redeemer Health System** prescription identification card, as well as a summary of your plan on the reverse side of this letter. This prescription card will allow your prescriptions to process real-time through VytlOne's electronic pharmacy system. Please review your card for accuracy before using. If any information is found to be incorrect, please notify **VytlOne's 24-hour Member Services at (800) 687-0707** and a new card will be issued promptly.

### Pharmacy Network

VytlOne pharmacy network has over 60,000 pharmacies under contract to serve your needs. Provider pharmacies are the major chains such as CVS and Walmart, as well as thousands of independent pharmacies in all 50 states. Please be aware you will not be able to utilize Walgreens for your prescription needs.

**Easy Rx at Redeemer Health** will provide all members with medications as outlined on the back of this page.

A **90-day supply** can be obtained through the home delivery vendor, **VytlOne Home Delivery Pharmacy**. Your home delivery prescriptions will take approximately 7-14 days to arrive from the day your information is received by **VytlOne Home Delivery Pharmacy**. To have your prescriptions filled by **VytlOne Home Delivery**, please follow the steps outlined below.

In order to get started with the mail service program, you have multiple options:

- Go online and activate your home delivery account at [members.vytlone.com](https://members.vytlone.com).
- Fill out the HOME DELIVERY FORM and mail it to the pharmacy, along with your prescription and payment.
- Call us toll-free at (800) 687-8629 and speak to a Member Advocate who will help you activate your home delivery account.

Medications on the Redeemer Health Specialty Medication List must be filled utilizing the program's process and EasyRx Outpatient Pharmacy at the Holy Redeemer Hospital. Specialty Medications not available through the Redeemer Health Specialty Medication Program should be filled through the **VytlOne Specialty pharmacy**. It is recommended to have your physician write an updated prescription of your medication so that you can send it to **VytlOne Specialty Services**. If you are unable to receive an updated prescription you can have your refills transferred by contacting **VytlOne Specialty Services at (866) 629-6779**.

You can fill a prescription without your prescription card. Please provide your personal information to the pharmacy and have them call **VytlOne's 24-hour Member Services at (800) 687-0707** for assistance in processing the claim. Cards should be presented to the pharmacy if available.

VytlOne has a Net Promoter Score of 72 as compared to a National Standard score of 48  
2021 PBMI PBM Customer Satisfaction Report

VytlOne | 320 S. Polk St., Suite 200, Amarillo, TX 79101  
[vytlone.com](https://vytlone.com)



## Prescription Plan Summary

You can receive up to a **30-day supply** of your medication at any of VytlOne's contracted retail pharmacies, excluding Walgreens, and up to a **90-day supply** through the home delivery pharmacy, VytlOne **Home Delivery Services**.

For specialty medications available through **Redeemer Health Specialty Medication Program** members will be able to receive a **90-day supply at \$0 co-payment**. For other specialty medications up to a **30-day supply** of specialty medications can be received through the specialty pharmacy, VytlOne **Specialty Services**.

The following Co-payments will be applied for retail and home delivery prescriptions.

<b>Retail 1 30 Day Supply Only</b>		
Tier 1 Generic	<b>20% copay with \$10 min and \$25 max</b>	
Tier 2 Preferred Brand	<b>20% copay with \$40 min and \$60 max</b>	
Tier 3 Non Preferred Brand	<b>20% copay with \$60 min and \$80 max</b>	
Tier 4 Specialty	<b>Formulary 20% copay with \$65 min and \$200 max</b>	<b>Non – Formulary 20% copay with \$125 min and \$300 max</b>
<b>Home Delivery 90 Day Supply</b>		
Tier 1 Generic	<b>20% copay with \$25 min and \$62.50 max</b>	
Tier 2 Preferred Brand	<b>20% copay with \$100 min and \$150 max</b>	
Tier 3 Non Preferred Brand	<b>20% copay with \$150 min and \$200 max</b>	

**\*The maximum number of times a maintenance medication can be filled at a retail pharmacy is two (2) times**

**\*The below medications can only be filled at Easy Rx at Redeemer Health. If you try to fill a script for one of the above medications at a retail location, the script will not process.**

<b>Easy Rx at Redeemer Health</b>	
<b>30-Day Supply</b>	
Lansoprazole	<b>20% copay with \$10 min and \$25 max</b>
Prevacid Solutab	<b>20% copay with \$10 min and \$55 max</b>
Pantoprazole	<b>20% copay</b>
Omeprazole	<b>20% copay with \$10 min and \$25 max</b>
Simvastatin (5mg,10mg, 20mg, 40mg)	<b>20% copay</b>
Simvastatin (80mg)	<b>20% copay</b>
Crestor (Rosuvastatin) (5mg, 10mg, 20mg, 40mg)	<b>20% copay with \$10 min and \$25 max</b>

<b>90-Day Supply</b>	
Lansoprazole	<b>20% copay with \$25 min and \$45 max</b>
Prevacid Solutab	<b>20% copay with \$25 min and \$55 max</b>
Pantoprazole	<b>20% copay</b>
Omeprazole	<b>20% copay with \$15 min and \$45 max</b>
Simvastatin (5mg, 10, mg, 20mg, 40mg)	<b>20% copay</b>
Simvastatin (80mg)	<b>20% copay</b>
Crestor (Rosuvastatin) (5mg, 10mg, 20mg, 40mg)	<b>20% copay with \$15 min and \$45 max</b>

Medications on the Redeemer Health Specialty Medication List must be filled utilizing the program's process and EasyRx Outpatient Pharmacy at the Holy Redeemer Hospital. Specialty Medications not available through the Redeemer Health Specialty Medication Program should be filled through the VytlOne Specialty pharmacy.

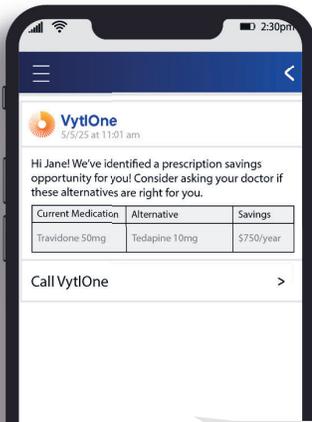
### Prescription Benefit Questions

Prescription benefit questions should be directed to VytlOne's 24-hour Member Services at (800) 687-0707.

**EASY TO ENROLL!**

Text VYTLONE to 50589

\*carrier message and data rates may apply



VytOne: There is a secure message for you in myVytOneLink. Txt help or stop. Msg&DataRatesMayApply.

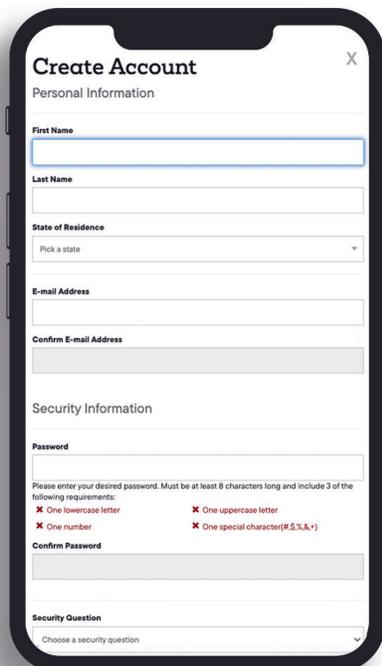
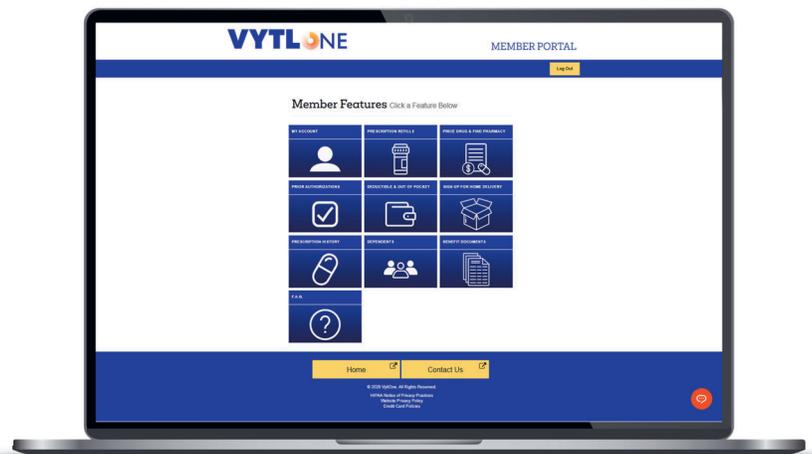
Make the most of your pharmacy benefits with myVytOneLink™.

Receive text messages regarding health benefit updates, lower cost alternatives, and more! No app or download needed.



## MEMBER PORTAL

The VytOne Member Portal connects you to your benefits and empowers you to make the best purchasing decisions for you and your family.



## HOW DO I REGISTER MY ACCOUNT?

1. Go to members.vytone.com. Click 'Create Account'.
2. On the first page, enter your general information (First Name, Last Name, State of Residence, Email, Security Questions & Answers, and Terms & Conditions Acknowledgment).
3. On the second page, enter the information on your member ID card to link your prescription benefit information to your account (First Name, RX Group #, Member ID, and DOB).
4. Click 'Link to Patient'.
5. You are ready to manage your benefits.



# WHAT CAN I DO ON THE MEMBER PORTAL?

## MY ACCOUNT



### MY ACCOUNT

Change your password, manage your notification settings, contact a Member Advocate, and manage your home delivery information.

## PRESCRIPTION REFILLS



### PRESCRIPTION REFILLS

Manage your home delivery prescriptions, including refilling a prescription for yourself or a dependent.

## PRICE DRUG & FIND PHARMACY



### PRICE DRUG & FIND PHARMACY

Search for your medication, view estimated cost, or find pharmacies.

## PRIOR AUTHORIZATIONS



### PRIOR AUTHORIZATIONS

Check the status of any prior authorization.

## DEDUCTIBLE & OUT OF POCKET



### DEDUCTIBLE & OUT OF POCKET

View your deductible and maximum out-of-pocket totals and limits.

## SIGN-UP FOR HOME DELIVERY



### HOME DELIVERY

Sign up for home delivery services for your maintenance medications.

## PRESCRIPTION HISTORY



### PRESCRIPTION HISTORY

View and print prescription activity.

## DEPENDENTS



### DEPENDENTS

Add and manage your dependents.

## BENEFIT DOCUMENTS



### BENEFIT DOCUMENTS

View your plan information such as formulary and more.

## F.A.Q.



### F.A.Q.

Find answers to commonly asked member portal and home delivery questions.



